

ISSUE CLASSIFICATION	
Class	Subclass

PATENT NUMBER _____

<p>124 O.I.P.E.</p> <p>SCANNED BKO O.A. <i>[Signature]</i></p>	PATENT DATE
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APPLICATION NO. 09/523935	CONT/PRIOR	CLASS 379	SUBCLASS 266	ART UNIT 2748 2742	EXAMINER HONG
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John Creek

Method of processing an inbound call in a call center

FILE

PTO-2040
12/99[illegible]

<input type="checkbox"/> TERMINAL DISCLAIMER	DRAWINGS		CLAIMS ALLOWED		
	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims	Print Claim for O.G.
	<input type="checkbox"/> The term of this patent subsequent to _____ (date) has been disclaimed.			NOTICE OF ALLOWANCE MAILED	
				<input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S Patent. No. _____	
<input type="checkbox"/> The terminal ____ months of this patent have been disclaimed.	_____ (Assistant Examiner) _____ (Date)		ISSUE FEE		
	_____ (Primary Examiner) _____ (Date)		Amount Due	Date Paid	
	_____ (Legal Instruments Examiner) _____ (Date)		ISSUE BATCH NUMBER		

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